


Technical Service Bulletin

March 17, 2021

A14 - Version 3.01 Software Release

The A14 software has been updated to include bug fixes and improvements as listed below.

Release Type		
 Maintenance	Major	Critical

Software Information	
New Version	V3.01
Previous Version	V2.34

Serial Number (Change will be effective in units after the serial numbers listed below.)	
Black	243-103-1120
Silver	743-103-1080

Release Notes
<ul style="list-style-type: none">• Minor bug fixes and improvements.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

October 27, 2020

A14 - Version 2.34 Software Release

The A14 software has been updated to Version 2.34. This release includes bug fixes and improvements as listed below.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V2.34
Previous Version	V2.33

Serial Number (Change will be effective in units after the serial numbers listed below.)	
Black	243-037-1150
Silver	743-037-1050

Release Notes
<ul style="list-style-type: none">• Fixed a bug in UDP communication where is not working when static IP was enabled.• Other minor bug fixes

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

September 10, 2020

A14 - Version 2.33 Software Release

The A14 software has been updated to Version 2.33. This release includes bug fixes and improvements as listed below.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V2.33
Previous Version	V2.32

Serial Number (Change will be effective in units start from the serial numbers listed below.)	
Black	243-037-1001
Silver	743-037-1001

Release Notes
<ul style="list-style-type: none">• Eliminated the tick noise after stopping PCM audio playback.• Improved the pop noise when pausing/stopping DSD audio playback as well as when switching to/back to DSD audio.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

June 28, 2019

A14 - Version 2.32 Software Release

The A14 software has been updated to Version 2.32. This release includes bug fixes and improvements as listed below.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V2.32
Previous Version	V2.31

Serial Number (Change will be effective in units start from the serial numbers listed below.)	
Black	243-938-1001
Silver	743-938-1001

Release Notes
<ul style="list-style-type: none">Implemented analog input signal detection, USB input signal detection and PC-USB input signal detection for Off Timer. Note that this feature is available in units with the upgraded hardware.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin- Updated

Mar 28, 2019

A14 - Version 2.31 Software Release

The A14 software has been updated to Version 2.31. This release includes one improvement. Release details are listed below.

Release Type		
 Maintenance	Major	Critical

Software Information	
New Version	V2.31
Previous Version	V2.30

Serial Number (Change will be effective in units starting with the serial numbers below.)	
Black	243-908-1001
Silver	743-908-1001

Release Notes
<ul style="list-style-type: none">• Reduced the energy consumption of Network Standby mode.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

Nov 5, 2018

A14 - Version 2.30 Software Release

The A14 software has been updated to Version 2.30. This release includes one improvement. Release details are listed below.

Release Type		
 Maintenance	Major	Critical

Software Information	
New Version	V2.30
Previous Version	V2.28

Serial Number (Change will be effective in units after the serial numbers listed below.)	
Black	243-831-1200
Silver	743-821-1200

Release Notes
<ul style="list-style-type: none">Improved Bluetooth lost functionality.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin

September 28, 2018

A14 - Version 2.28 Software Release

The A14 software has been updated to Version 2.28. This release includes one improvement. Release details are listed below.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V2.28
Previous Version	V2.26

Serial Number (Change will be effective in units after the serial numbers listed below.)	
Black	243-831-1200
Silver	743-821-1200

Release Notes
<ul style="list-style-type: none"> Improved Auto Off Timer to monitor digital inputs. For example, if we set Auto Off Timer as "20 MINS", then: If the listening source is Coax, Optical, USB or PC-USB the unit will power off when the source device does not provide an audio signal or digital clock for 20 minutes.

For more information or questions please contact your customer service representative.

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Technical Service Bulletin - #180626

June 26, 2018

A14 - Version 2.26 Software Release

The A14 software has been updated to Version 2.26. This release includes updates for compliance with various power consumption regulations, improved SIGNAL SENSE function as well as other bug fixes and improvements. Release details are listed below.

Release Type

Maintenance	Major	Critical
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Software Information

New Version	V2.26
Previous Version	V2.15

Serial Number (Change will be effective in units after the serial numbers listed below.)

Black	243-809-1180
Silver	743-821-1200

Release Notes

● **NOTICE:** In some regions, POWER OPTION will not be available and the default setting of AUTOMATIC POWER OFF will be 20 MINS due to the limitation of Standby Power Consumption. To control the Rotel product use the RS232 connection.

● Added "Bluetooth" option into SIGNAL SENSE.

● Implemented SIGNAL SENSE AUTO. When SIGNAL SENSE was enabled but the last listening source was not the configured source, user puts unit into STANDBY mode and SIGNAL SENSE still could monitor the status of the configured source.

For example, BLUETOOTH was configured as the SIGNAL SENSE input. The user is listening to PHONO input then she puts the unit into STANDBY mode with remote control. The unit begins to monitor BLUETOOTH input and will wake up and switch to the BLUETOOTH input when a signal is detected.

If user uses remote control to turn on the unit then the previous input selection is active as in the example the unit would have PHONO as the input.

If there is audio playing on the configured input when the unit is put into STANDBY the then audio must stop for 10 minutes before SIGNAL SENSE POWER ON is available.

● Added OFF TIMER warning message display. Unit will display a blinking remaining-time message three times in the last three minutes, each for 5 seconds, and will display a static warning message in the last ten second.

● Implemented BLUETOOTH indicator should be turned off when it is not selected.

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- Fixed bug when there are more than one units supported by 14 Series app in the same network, 14 Series app would fail to discover these units at its second launch.

For more information or questions please contact your customer service representative.

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Technical Information

DATE: October 20, 2016

MODEL: A14

Software Release Notes

The following document contains details of the software updates for the A14. This model utilizes two separate software modules (Main, PC-USB) and the release notes for each are listed below.

Key:

New Feature

Feature Change

Bug Fix – Critical

Bug Fix – Minor

Main Software

V2.13 to V2.15

October 20, 2016

- **Bug Fix (Minor):** Fixed an issue where there would be no audio from the front USB source when switching from the PC-USB input to the front USB input with an iOS device already connected.
- **Bug Fix (Minor):** Fixed an intermittent bug where the display would intermittently display solid black sections during initial power up.