

# MICHI

## Technical Service Bulletin

April 24, 2025

### MICHI Q5 - Version 1.02 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Release Type		
Maintenance	Major	Critical

Software Information	
New Version	V1.02
Previous Version	V1.01

Serial Number (Change will be effective in units start from the serial numbers listed below.)	
Black	293-502-1200

Release Notes
<ul style="list-style-type: none"><li>● Support MP3 CDs (CDR, CD-Audio Type).</li><li>● Fixed a bug where the unit would not properly read some discs displaying "Loading" message.</li><li>● Improved USB update function with additional Flash Drive sizes and Patrimon formats (as above).</li><li>● Improved compatible when receiving 88.2kHz audio via digital source inputs. (Also requires PC-USB firmware update, see additional update instructions on <a href="http://www.rotel.com">www.rotel.com</a> under SUPPORT).</li><li>● Other minor bug fixes.</li></ul> <p><b>NOTE</b> The rear USB port supports USB flash drives with a single primary partition, formatted in FAT or FAT 32. The maximum supported capacities are 4GB for FAT and 256GB for FAT32. Unsupported flash formats or sizes will not be recognized and the USB Flash Drive update function will not work.</p> <p><b>NOTICE</b> We are aware of a few limited reports of the display of album artwork not displaying on the front panel when playing CDs on the MICHI Q5 in certain environments, while this does not impact audio playback or the Q5's exceptional sound performance, we are pursuing the reports to improve the reliable display of album artwork as a top priority for the MICHI user experience. This issue appears to stem from individual network variables such as the below subject to further investigation:</p> <ul style="list-style-type: none"><li>● Local firewall restrictions</li><li>● Router configurations</li><li>● DNS and ISP behavior</li><li>● Internet Service Providers</li><li>● Other network specific anomalies</li></ul> <p>The Michi software engineering teams are actively working to isolate the root cause and implement a reliable software solution. Given the remote nature of the affected networks the process requires detailed debugging and controlled testing. We will continue to post updates as the engineers identify and fix these isolated cases.</p>

*For more information or questions please contact your customer service representative.*

*-- End --*