Technical Service Bulletin

November 14 2023

RAS-5000 - Version 1127 Software Release

The software has been updated to include bug fixes and improvements as listed below.

Please note all units will automatically update to the latest version when they are powered soon after the upgrade posts (rollout requires 7-10 days to upgrade all units). No user action is required except the unit must be connected via Ethernet or Wi-Fi to receive the update.

Release Type		
■ Maintenance	☐ Major	☐ Critical

Software Information	
New Version	**V1127**
Previous Version	V1125

Release Notes
● Improved HDMI CEC Power Control. This function allows the RAS-5000 to be powered ON or OFF automatically when the TV power state changes. To utilizes this function the current listening source on the RAS-5000 must be set to HDMI ARC and the SIGNAL SENSE function in the setup menu must be set to ENABLED. **Note:** Not all TVs respond to and/or transmit CEC power control messages thus the attached display may not turn on or turn off the RAS-5000. The TV must also have CEC Power Control set to Enabled if this option is available in the TV setup. ● Other minor bug fixes.

For more information or questions please contact your customer service representative.

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